

# Kahramaa inaugurates electricity emergency centre at Industrial Area

07 April 2009

Qatar Electricity & Water Corporation (Kahramaa) inaugurated a new electricity emergency centre at the industrial area.

The centre is meant to ensure uninterrupted and stable electric current and high quality electricity services to the consumers. It comes within electricity upgrading, operation and maintenance project that Kahramaa pursues.

"The new centre should meet customers need with relation to repairs and emergency maintenance in order to restore service in a short time." said Electricity Distribution Department Manager, Abdulla Al Deyab.

"This should reduce interruption duration on System Average Interruption Duration Index (SAIDI); the key performance index approved by Kahramaa," he added.

The new centre is equipped with a 10-member team of specialized technical people. In the event of a possible emergency, the team can reach sites to repair faults and restore safety in a record time.

Al Deyab urged all customers to get Kahramaa approval for overloads, changing the use of buildings or institutions, or replacing circuit breakers.

Customers can dial 991 to report interruptions or inquire about services, and emergency programmes, he said.